

Wonderfeel Privacy statement

1. General provisions

1a. Name and contact details of the organization

Responsible for the processing of personal data (hereinafter “Wonderfeel”) is the Wonderfeel Foundation, located at Heuvellaan 33, 1217 JL, Hilversum, Chamber of Commerce number: 32143925.

2a. Cookies and tracking systems

By continuing to visit this website, the visitor accepts the terms of use. You accept the use of cookies and other tracking systems. If you wish to refuse this use, you find the steps you need to take at whatismybrowser.com.

2. Data

2a. Data collection

Wonderfeel collects data on the basis of consent and implementation agreement. The data is requested when purchasing tickets for the festival, signing up for the Newsletter, and becoming a Friend of Wonderfeel. When purchasing tickets, the data is provided to us by See Tickets (the ticket provider that Wonderfeel uses).

2b. Data categories

The following types of data are collected: first and last name, address details, email address, telephone number, date of birth, gender, bank and payment details, and tickets ordered.

2c. Data usage

This data is used for identification, communication, financial agreements such as those concluded by the visitor of the Wonderfeel website and / or ticket shop, and the compilation of demographic statistics for Wonderfeel.

2d. Data security

The data is only accessible by the Access & Accessibility (formerly Ticketing & Accreditation) and Marketing & Communication departments, and is used exclusively for the purposes mentioned under 2c.

2e. Data retention period

Visitor data is kept for a maximum of ten years.

3. Visitors

3a. Change of personal data

The visitor has the right at all times to view, change, and delete his / her data. For this you can contact service@wonderfeel.nl.

3b. Dutch Data Protection Authority

The visitor has the right at all times to file a complaint with the Dutch Data Protection Authority.

4. Other provisions

4a. Transfer to third parties

The data collected by Wonderfeel will not be passed on to third parties, both within and outside the EU, without specific permission from the visitor.

4b. Automated decision-making

Wonderfeel does not use automated decision-making.